

KMCA Joining Instructions and additional information

Welcome to Krav Maga Combat Academy, we are pleased to hear you would like to join our Krav Family!

Krav Maga Combat Academy is one of the fastest growing Krav Maga clubs in the UK with over 140 members since COVID restrictions have been lifted and new members starting every week, so you can rest assured you are in good hands with us.

In this document you will find all relevant information regarding membership at the club as well as joining instructions.

Data Protection

We use Webcollect to process membership information and Go Cardless to process payments. You can find their data privacy policies as well as ours here:

[Web Collect](#)

[Go Cardless](#)

[KMCA Privacy Policy](#)

Payments

If you sign up on or before the 16th of the month, you will still be charged for the same month that you are in. If you sign up after the 16th of the month, you will only be charged for the following month. Do check with one of the instructors if you are unsure or have any questions regarding sign up dates.

We are not in control of the date on which payments come out, this very much depends on your bank. When you initially sign up, Go Cardless will ask for payment for the first month and this first payment can take anything up to 10 working days for the Direct Debit to be set up and payment taken.

From then on WebCollect will ask for payment on the 1st of each month but it can take up to a week to be processed, depending on your bank.

Cancellation

You can cancel membership any time and it is your responsibility to cancel your direct debit with the bank. We always appreciate an email or phone call to let us know that you intend to cancel, for admin purposes. We do not issue refunds, so please ensure that you cancel your direct debit on time, once the payments have been requested, we cannot stop the payment from processing.

Pausing membership

We may be able to pause your membership temporarily which secures your space at the club but this is at the discretion of the chief instructor and for special circumstances only. We are unable to pause membership for holidays. This is because our classes will still be running and costs for the venue hire and instructors will still need to be covered.

Joining Instructions

To join our club, please visit this link

www.webcollect.org.uk/kmca

1. Click - **Join here**
2. Add the relevant memberships to your baskets and check out
3. You will then be asked to sign up

When signing up, please enter **your own details first (that is the person paying for the membership(s))**. For family and children memberships, you will be asked to enter their details at a later stage.

4. Next, enter your address.
5. Now you can add your children's/family members details in the ADD NEW FAMILY MEMBER section on the right, **please add all individual's details**.

If membership is for you only, you do not need to do this.

6. Once every person has been added, please assign the relevant membership to each member in the Assign members to subscriptions section.
7. Proceed to family details and checkout. If any information is missing, enter it in the next section or proceed to checkout. You will be asked to enter emergency details if you haven't done so already.
8. If you have any medical conditions, please tick the box and fill in details.
9. Tick disclaimer and photo consent boxes and follow instructions for checkout and direct debit set up.

Costs and Payment information

We only have a direct debit option and our membership works like a monthly gym membership, except that we are not signing you up to any contracts. You can cancel your membership at any time, as we understand life can get in the way.

Membership for adults is £49.99 and £35 for children per month

For 2 family memberships there is a £10 discount

For 3 family memberships there is a £30 discount

For 4 family memberships there is a £50 discount

Our memberships are priced for one class per week, however we do invite members to attend all lessons at no extra charge as long as there is space. In the unlikely event that one of our classes reaches full capacity, you will be informed but until then, come to as many classes as you can.

Once you are a member, you do not have to book into any of our classes, just show up!

Memberships are priced based on a 46 - week - year, meaning that there will be six weeks in the year where we will have a break, two of those at Christmas and another four weeks spread over the year but you will be informed of these dates beforehand.

You can find our timetable [here](#).

Bank Holidays / School Holidays

Classes are not held on bank holidays due to our facilities not being open but do join us on any of the other closeby locations in those weeks.

All classes generally run throughout the school holidays unless they fall within instructor holidays but unless you hear otherwise, we will run all classes.

Clothing

We are in the process of setting up an online shop and adding to our products, however until then you can message Laura (07943 879 142) directly to order your club t-shirts/jumpers/bags.

Adult Club T-shirts £15

Krav Cadets T-shirts £15

Adult Club Jumpers £25

Krav Cadets Jumpers £25

Adult Krav Maga Sports Bag £30

We place orders at the end of each month so as long as you have placed your order by the last day of the month, you should receive your order by the 14th of the following month. You will have to pick your order up at class and for now we only accept cash payments until our shop is set up.

Safeguarding

We have award winning safeguarding policies in place, which you can request a copy of by sending an email to laura@kravmagacombatacademy.co.uk or view them on our website www.kravmagacombatacademy.co.uk

All our instructors are DBS checked, First Aid Qualified and hold qualifications in Krav Maga and a BTEC Level 3 in Self Defence Instruction.

Our team

To find out more about us and the instructor team, have a look on our website <https://www.kravmagacombatacademy.co.uk/meet-our-team>

For any more questions, do not hesitate to contact Laura on 07943 879 142, our chief instructor Matt on 07921 079 457 or Merv our Club Captain on 07796 262 726.

If you'd like to join our WhatsApp groups, please let Laura or Matt know via email or text message and we will add you to the groups.

Both groups are for adults only (Cadets group for parents only and KMCA for adult members), according to our safeguarding policies. You join the groups at your own risk and be aware that everyone in the group will be able to see your phone number. This is not our official channel of communication, however we do share news and information about the club in these groups. Any important information will always be sent to you individually via email. Please mark the following email address as safe to ensure that our emails do not end up in your junk folder: laura@kravmagacombatacademy.co.uk . From time to time you may receive club newsletters from us as well, you can unsubscribe to these at any point.